

# KEY SUPPORT DETAILS

CALIBRE CONTROL & PERTEN INSTRUMENTS



**Calibre Control**

**Monday - Thursday 7am - 5pm**

**Friday 7am - 4pm**

**Weekends - Closed**

**01**

**URGENT TECHNICAL  
QUESTIONS & ISSUES**

Call Calibre Warrington Office on **01925 860 401**. You will be transferred to a Customer Support Engineer for remote support. If a remote fix is not possible a Call Out or In House Repair will be arranged.



**02**

**NON-URGENT TECHNICAL  
ISSUES**

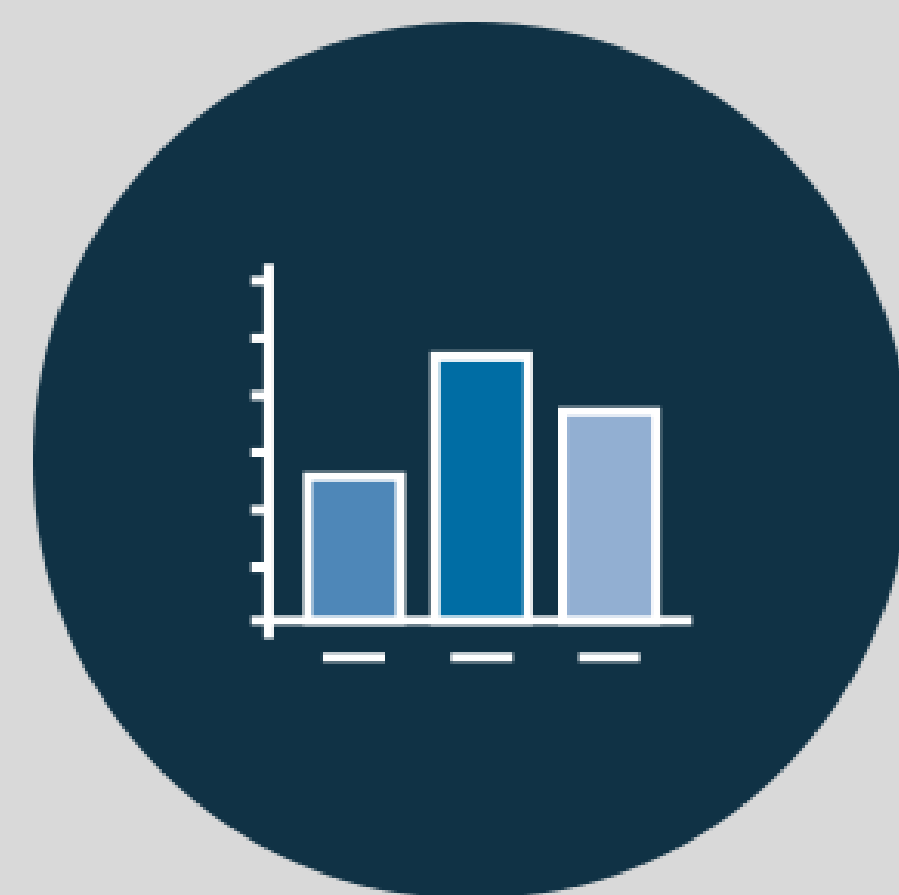
Email Calibre service team at: **[support@calibrecontrol.com](mailto:support@calibrecontrol.com)**  
One of our customer support engineers will arrange a call back or email response to discuss the issue further.



**03**

**BIAS & CALIBRATION  
SUPPORT**

Email Calibre service team at: **[support@calibrecontrol.com](mailto:support@calibrecontrol.com)**  
The enquiry will be dealt with by one of our application specialists and a call back to discuss a solution will be arranged.



**04**

**PRE - SALES  
SUPPORT**

Email Calibre sales team at: **[info@calibrecontrol.com](mailto:info@calibrecontrol.com)** or call the Calibre Warrington Office on **01925 860 401** to discuss your needs. A member of the sales team will be in touch as soon as possible.

