



UKGTN Contacts

Should you need to contact UKGTN for any reason, please use the information below to identify the best route for your enquiry. If you are an existing member, please state your Network Number when you contact us.

PT Portal: The PT Portal can be found at <https://portalukgrain.org/>. If you experience any difficulties accessing or using the portal, require new users setting up etc. please email portal@ukgrain.org or call Paul Allison on [07999 900 683](tel:07999900683). Full instructions on how to use the PT Portal can be found at <https://portalukgrain.org/uploads/ukgtm-portal-instructions.pdf> and there are video guides at <https://www.ukgrain.org/portal-user-giudes>

Ring Check Samples: If any samples are missing or damaged on receipt, delivered to the wrong address or held in customs, please email paul.allison@ukgrain.org or call [07999 900 683](tel:07999900683)

Ring Check Reports: Any queries relating to the content of Ring Check Reports should be directed to paul.allison@ukgrain.org or call on [07999 900 683](tel:07999900683)

Invoicing / Payment / Accounts: If you have any questions about the invoices we send out and how to settle them please email accounts@ukgrain.org or call Vic Cameron on [07738 260 550](tel:07738260550)

Instrument Problems: Issues surrounding communication with instruments, spares, servicing, instrument performance, breakdown etc. should be directed to your instrument supplier. Details of the 3 suppliers that have Full Member instruments are below:

	Foss	Perten	Infracont
Email	info@foss.co.uk servicebi@foss.dk	Info@calibrecontrol.com (Calibre) applications.perten@perkinelmer.com (Perten)	office@ampcs.co.uk (AMPCS) ukgtm@infracont.com (Infracont)
Phone	+44 (0) 1925 287 700	+44 (0) 1925 860 401 (Calibre) +46 851 831 480 (Perten)	+44 (0) 1621 843 354 (AMPCS) +36 26 631 520 (Infracont)
Web	https://www.fossanalytics.com/en/	www.calibrecontrol.com (Calibre) https://contact.perkinelmer.com/perten-food-quality-testing (Perten)	https://www.ampcs.co.uk (AMPCS) https://www.infracont.com/en/about-us (Infracont)
Address	FOSS Britain & Ireland Unit 15, Whitworth Court Manor Park, Runcorn Cheshire UK WA7 1WA	Calibre Control International Ltd. 5-6 Asher Court Lyncastle Way Appleton Thorn Trading Estate Warrington UK WA4 4ST	AMPCS Ltd. Monument Offices Unit 5 Maldon Rd Woodham Mortimer UK CM9 6SN

For simple bias adjustment requests please contact Vic Cameron on [07738 260 550](tel:07738260550) or admin@ukgrain.org to see what data we need to action these. Instrument suppliers for networked instruments will not apply bias corrections without authorisation from the Technical Administrator.

General Enquiries: For anything not covered above, changes in contact details or membership requirements, subscription rates, volunteering to supply samples, new ideas and other issues, contact the Network Technical Administrator, Vic Cameron on [07738 260 550](tel:07738260550) or admin@ukgrain.org

Postal Address: We are located at: [Unit H1, Castings Way, Leafbridge Business Park, North Hykeham, Lincolnshire. LN6 9WG](#)